



## Ben Khelifa Hamza

### Information Systems Engineer | Odoo & GLPI | DevOps & Flutter

Information Systems Engineer specialized in ERP integration (Odoo, Divatex), IT service management (GLPI), and application development (Flutter, FastAPI).

Experienced in the design, integration, and deployment of complete solutions including automation and reporting using Talend and Metabase.

Skilled in Linux and Docker environments, contributing to high-value projects in the field of information systems.

#### Education

##### Professional Master's Degree in Information Systems Engineering

Since September 2022 **Faculty of Sciences** Monastir  
With the rating 'High Honors'.

##### Licence Degree in Computer Science – Software Engineering & Information Systems

From September 2019 to June 2022  
**Higher School of Sciences and Technology** Hammam Sousse, Sousse  
With the rating 'High Honors'.

##### Artificial Intelligence & Machine Learning / Big Data

December 2021 **Global Engineering Center** Sousse  
In collaboration with the 4C center of ESSTHS.

##### Computer Science Baccalaureate

From September 2018 to June 2019  
**Othman Chatti High School** Msaken, Sousse  
With the rating 'Honors'.

#### Work experience

##### Information Systems Consultant

Since November 2024 **Diva Software** Sousse-Sahloul

- Integration and deployment of information systems solutions.
- Training and support for end users.
- Translation of client business needs into technical and functional requirements.
- ERP implementation project management.
- Integration and interfacing between external systems and Divatex ERP.
- Business process optimization.

##### Part-Time Lecturer

Since September 2024  
**Higher School of Sciences and Technology** Hammam Sousse, Sousse

- Teaching system administration.
- Training in mobile development.
- Supervising final-year project (PFE) students.
- Monitoring and supervising exams and supervised tests.

##### System Integrator

Since February 2024 **Diva Software** Sousse-Sahloul

- Implementation and integration of a complete information system.
- Odoo ERP integration (CRM, Sales, Invoicing).
- User management with LDAP, SSO, and SSRP.
- GLPI implementation for ticketing and project management.
- Deployment and containerization with Docker.
- Reporting and dashboard design using Metabase.

**More details :** <https://hbk-pfe-2024.netlify.app/>.

##### Mobile Developer

From July 2023 to December 2023 **Freelancer** M'saken

- Design and development of a mobile payment tracking application.
- Technologies used: Flutter, Firebase.
- Result: improved monitoring and automation of operations.

- 🏠 M'saken, Sousse, Tunis
- 📅 27 years old
- 🔗 <https://benkhelifahamza.netlify.app>
- ✉️ hamzabenkhelifa@outlook.com
- 💻 Open to remote work
- ☎️ 28601306
- 🇹🇳 Tunisian
- 📄 Driving licence (H)

#### Languages

##### Arabic

- Native language

##### French

- Intermediate

##### English

- Intermediate

#### Assets

##### Soft Skills

- Analytical thinking and problem-solving
- Teamwork and autonomy
- Leadership and organizational skills

#### Social networks

- 🐦 @BenKhelifaHamza
- in ben-khlifa-hamza
- 📷 @hamza\_ben\_khlifaa

#### Interests

##### Football, Basketball, Handball

Former handball player – Croissant Sportif de M'saken

##### Community Involvement

Former Vice President – Leadership M'saken Club.

## Work experience

### Full-Stack Developer

From December 2022 to May 2023 **Freelancer** M'saken

- Design and development of an e-commerce platform.
- Backend development using Node.js and Firebase.
- Frontend development using Flutter.

### Mobile Developer

From February 2022 to June 2022 **ENGINEERING SOLUTIONS** Sousse

- Design and development of a delivery management mobile application.
- Backend development using Firebase .
- Frontend development using Flutter.

**More details :** <https://hbk-pfe-2022.netlify.app/> .

## Skills

### ERP & ITSM

- **Odoo** (Development, Integration, Configuration).
- **Divatex** (Configuration, Implementation, and Production Management – GPAO).
- **GLPI** (IT Management, Ticketing, Project Management, Helpdesk, Configuration).
- **Metabase** (BI, KPI, Reporting).

### Développement

- **Flutter / Dart** (Mobile)
- **FastAPI / Python** (Scripting, APIs)
- **Node.js / JavaScript** (APIs)
- **Talend / Java** (ETL)

### DevOps & Systems

- **Docker** (Containerization).
- **Linux / Windows** (Administration, Scripting).
- **Git / GitHub** (Versioning).
- **OpenLDAP / SSRP** (User Management).

### Bases de données

- **Oracle / MySQL**
- **MongoDB**
- **PostgreSQL / SQL Server**